

Rules and Regulations

I- CONTACTS

- **1.** For any issue related to the school, please contact +351 910 903 319.
- 2. You may also text us (SMS or WhatsApp) writing your name and subject.

II- MEETING POINT

1. The meeting point will always be at the beach / skatepark or at another location to be defined.

III- WORKING PERIOD

- **1.** The school is open all year round. Any change will always be informed via our social media.
- **2.** Lessons schedules will be placed in our social media, every Sunday.
- **3.** A student who wishes to reschedule a lesson and who has a group of, at least, 4 people, may contact the school to check for the desired availability.

IV- REGISTRATION

- **1**. The student is only considered officially registered in the school and covered by the insurance, upon delivery of the following documents, filled out and signed:
- Registration form
- General Consent form (adults /under 18's)
- Rules and regulations
- ID card photocopy
- 25€ (twenty five euros) annual insurance payment receipt done to the IBAN PT50003502770001968360032 or via MBWAY to the number 910 903 319.

V- TOLERANCE

- **1.** Students have a 10 min. tolerance, beyond the time set for the lesson.
- **2.** If a student's delay exceeds 10 min., the time wasted will not be compensated at the end of the practice session.



VI- PAYMENT METHODS

- 1. Payments are due in the beginning of each month, before the first lesson, to:
- IBAN PT50003502770001968360032
- MBWAY to the number 910 903 319.
- **2.** The payment receipt should be identified and sent using one of the following methods:
- WhatsApp 910903319
- E-mail noahsurfskate@gmail.com

VII- SINGLE LESSONS

- **1.** 25,00 € (twenty-five euros).
- 2. The payment is due 24h before the lesson, thereby confirming it.
- **3.** A try-out lesson is covered by insurance. When you choose to do several single lessons, you need to pay for the 25€ annual insurance.

VIII- PACKS

- **1.** Packs are personal and non-transferable, except for point 2.
- **2.** Packs can be divided and used by more than one person if you choose to use the whole pack in the same lesson (e.g., 4 people buy the 4-lessons pack and may divide it).
- **3.** We have 4 and 8 lessons packs.
- **4.** Packs are valid for 3 months, except if you present a medical declaration.
- **5.** Validity starts upon the registration/payment moment.
- **6.** Payment should be done before the first lesson.

IX- MONTHLY FEES

- 1. Monthly fees are personal and non-transferable.
- **2.** We have monthly fees with 1, 2 or 3 lessons per week.
- **3.** Payments are due in the beginning of each month, before the first lesson.
- **4.** Monthly fees correspond to 4-week months. 5-week months will add a corresponding amount, whether there are 1 or 2 extra lessons.
- **5.** In the monthly fee option, students must attend lessons every week. Absences will only be compensated in the month after upon availability and a valid reason for that absence.



- **6.** Whenever the conditions do not allow surf/BB lessons, and depending on the weather forecast, there will be a skating lesson or surf-adapted physical training.
- 7. Whenever the conditions do not allow skate lessons, physical training may be possible.

X-PARTNERSHIPS

- 1. Students benefit from the partnerships established with Noah Surf & Skate.
- **2.** 10% discount on the website *DeRaiz* with a code available upon request.
- 3. 30% discount at Rewind Skateboarding Distribution available upon request.

XI- TRANSPORT

- 1. No extra fee for lessons in Cascais area.
- **2.** Outside Cascais area, all the students who participate in that lesson should contribute to fuel and toll expenses, paying an extra transport fee on that same day.

XII- BOOKING, UNBOOKING, ABSENCE AND CANCELATION

- **1.** The student may book lessons through private message on Facebook / Instagram, email, phone call or SMS/WhatsApp.
- **2.** Bookings should be done up to **48h** before lessons.
- **3.** Unbooking single lessons, packs or private lessons can only be done up to **24h** before the lesson. Otherwise, the lesson will be charged.
- **4.** Arriving late, beyond the acceptable 10 min. or failing the lesson with **no valid reason** leads to the lesson being charged.
- **5.** Lessons may be postponed or cancelled according to the weather conditions.
- **6.** Cancelled lessons will not be charged.

XIII- COMPENSATION LESSONS

- 1. Compensation lessons should be booked according to Noah Surf & Skate's availability.
- 2. Compensation lessons can only be done in the current month or the month after.
- **3.** Whenever a student does not do the compensation lesson up to the month after, they lose that lesson.



XIV- STUDENT

- **1.** Should arrive 15 min before the lesson begins so as to get equipped.
- 2. If, by any reason, the student refuses to do the lesson, it will still be charged.
- 3. Should obey all of the teacher's instructions
- **4.** Must wear a swimsuit/boxers/bikini under the surf wetsuit.
- **5.** Is responsible by any damage caused in the equipment due to careless use.

XV- SCHOOL VAN

- 1. Strictly forbidden to eat and drink inside the van.
- 2. Strictly forbidden to smoke inside the van.
- **3.** Strictly forbidden entering the van with wet clothes.
- **4.** Strictly forbidden to lean equipment against the van, particularly when wet.
- **5.** Students should leave their personal belongings correctly organised in the van.
- **6.** Each student is responsible for their own personal objects.

XVI- EQUIPMENT

- **1.** Students are responsible for the equipment supplied to use during the lesson, which should be correctly handled.
- **2.** It is students' responsibility to fix or replace new equipment whenever the school's equipment is damaged due to careless or misuse.
- **3.** Students should wash the used equipment at the end of each lesson.

XVII- PERSONAL INFORMATION

1. The information provided by the student is meant to be used exclusively in an internal means by "Noah Surf & Skate", in relation to payments, contacts, direct marketing, products and related services' offer, even if indirectly, by "Noah Surf & Skate" activities. The student can always have access and correct that information supplied.

XVIII- PERSONAL ACCIDENTS INSURANCE

- **1.** Every student with a regularised registration is entitled to a personal accidents and civil responsibility insurance.
- 2. The insurance is valid for one year (January-December).
- **3.** An yearly 25€ payment is due to allow the insurance to be valid.



XIX- CIVIL RESPONSIBILITY

1. "Noah Surf & Skate" and its professionals are by no means responsible for any student's illness, personal accident or injury (child or adult) who is practising our activities, except in a situation where a negligent or willful behaviour during practice is proved.

XX-INSTRUCTORS

1. Noah Surf & Skate owns the right to replace any instructor or change schedules at any needed time.

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