



## **Rules and Regulations**

### **I- CONTACTS**

1. For any issue related to the school, please contact +351 910 903 319.
2. You may also text us (SMS or WhatsApp) writing your name and subject.

### **II- MEETING POINT**

1. The meeting point will always be at the beach / skatepark or at another location to be defined.

### **III- WORKING PERIOD**

1. The school is open all year round. Any change will always be informed via our social media.
2. Lessons schedules will be placed in our social media, every Sunday.
3. A student who wishes to reschedule a lesson and who has a group of, at least, 4 people, may contact the school to check for the desired availability.

### **IV- REGISTRATION**

1. The student is only considered officially registered in the school and covered by the insurance, upon delivery of the following documents, filled out and signed:
  - Registration form
  - General Consent form (adults /under 18's)
  - Rules and regulations
  - ID card photocopy
  - 25€ (twenty five euros) annual insurance payment receipt done to Revolut @noahines or IBAN PT50003502770001968360032 or via MBWAY to the number 910 903 319.

### **V- TOLERANCE**

1. Students have a 10 min. tolerance, beyond the time set for the lesson.
2. If a student's delay exceeds 10 min., the time wasted will not be compensated at the end of the practice session.



## **VI- PAYMENT METHODS**

**1.** Payments are due in the beginning of each month, before the first lesson, to:

- REVOLUT @noahines
- IBAN PT50003502770001968360032
- MBWAY to the number 910 903 319.

**2.** The payment receipt should be identified and sent using one of the following methods:

- WhatsApp - 910903319
- E-mail - noahsurfskate@gmail.com

## **VII- SINGLE LESSONS**

- 1.** 25,00 € (twenty-five euros).
- 2.** The payment is due 24h before the lesson, thereby confirming it.
- 3.** A try-out lesson is covered by insurance. When you choose to do several single lessons, you need to pay for the 25€ annual insurance.

## **VIII- PACKS**

- 1.** Packs are personal and non-transferable, except for point 2.
- 2.** Packs can be divided and used by more than one person if you choose to use the whole pack in the same lesson (e.g., 4 people buy the 4-lessons pack and may divide it).
- 3.** We have 4 and 8 lessons packs.
- 4.** Packs are valid for 3 months, except if you present a medical declaration.
- 5.** Validity starts upon the registration/payment moment.
- 6.** Payment should be done before the first lesson.

## **IX- MONTHLY FEES**

- 1.** Monthly fees are personal and non-transferable.
- 2.** We have monthly fees with 1, 2 or 3 lessons per week.
- 3.** Payments are due in the beginning of each month, before the first lesson.
- 4.** Monthly fees correspond to 4-week months. 5-week months will add a corresponding amount, whether there are 1 or 2 extra lessons.
- 5.** In the monthly fee option, students must attend lessons every week. Absences will only be compensated in the month after upon availability and a valid reason for that absence. (More info in XII)



6. Whenever the conditions do not allow surf/BB lessons, and depending on the weather forecast, there will be a skating lesson or surf-adapted physical training.
7. Whenever the conditions do not allow skate lessons, physical training may be possible.

#### **X- PARTNERSHIPS**

1. Students benefit from the partnerships established with Noah Surf & Skate.
2. 30% discount at *Rewind Skateboarding Distribution* available upon request.

#### **XI- TRANSPORT**

1. No extra fee for lessons in Cascais area.
2. Outside Cascais area, all the students who participate in that lesson should contribute to fuel and toll expenses, paying an extra transport fee on that same day.

#### **XII- BOOKING, UNBOOKING, ABSENCE AND CANCELATION**

1. The student may book lessons through private message on Facebook / Instagram, email, phone call or SMS/WhatsApp.
2. Bookings should be done up to **48h** before lessons.
3. Unbooking single lessons, packs or private lessons can only be done up to **24h** before the lesson. Otherwise, the lesson will be charged.
4. In the monthly fee in case of missing the lesson and having a valid reason, if notified 24h or more before the class, you will be able to compensate the class that month or the next, according to availability.
5. In the monthly fee in case of missing the lesson and having a valid reason, if notified less than 24h before the class, half of the class will be charged and the class won't be compensated.
6. In the monthly fee in case of missing the lesson and in case you didn't notify the school, the class will be fully charged and won't be compensated.
7. Arriving late, beyond the acceptable 10 min. or failing the lesson with **no valid reason** leads to the lesson being charged.
8. Lessons may be postponed or cancelled according to the weather conditions.
9. Cancelled lessons will not be charged.



### **XIII- COMPENSATION LESSONS**

1. Compensation lessons should be booked according to Noah Surf & Skate's availability.
2. Compensation lessons can only be done in the current month or the month after.
3. Whenever a student does not do the compensation lesson up to the month after, they lose that lesson.

### **XIV- STUDENT**

1. Should arrive 15 min before the lesson begins so as to get equipped.
2. If, by any reason, the student refuses to do the lesson, it will still be charged.
3. Should obey all of the teacher's instructions
4. Must wear a swimsuit/boxers/bikini under the surf wetsuit.
5. Is responsible by any damage caused in the equipment due to careless use.

### **XV- SCHOOL VAN**

1. Strictly forbidden to eat and drink inside the van.
2. Strictly forbidden to smoke inside the van.
3. Strictly forbidden entering the van with wet clothes.
4. Strictly forbidden to lean equipment against the van, particularly when wet.
5. Students should leave their personal belongings correctly organised in the van.
6. Each student is responsible for their own personal objects.

### **XVI- EQUIPMENT**

1. Students are responsible for the equipment supplied to use during the lesson, which should be correctly handled.
2. It is students' responsibility to fix or replace new equipment whenever the school's equipment is damaged due to careless or misuse.
3. Students should wash the used equipment at the end of each lesson.

### **XVII- PERSONAL INFORMATION**

1. The information provided by the student is meant to be used exclusively in an internal means by "Noah Surf & Skate", in relation to payments, contacts, direct marketing, products and related services' offer, even if indirectly, by "Noah Surf & Skate" activities. The student can always have access and correct that information supplied.



### **XVIII- PERSONAL ACCIDENTS INSURANCE**

- 1.** Every student with a regularised registration is entitled to a personal accidents and civil responsibility insurance.
- 2.** The insurance is valid for one year (January-December).
- 3.** An yearly 25€ payment is due to allow the insurance to be valid.

### **XIX - INSTRUCTORS**

- 1.** Noah Surf & Skate owns the right to replace any instructor or change schedules at any needed time.

### **Registration and rules and regulations consent:**

\_\_\_\_\_ (student/parent when under-18)  
declares to accept Noah Surf & Skate's registration and rules and regulations conditions, attached to the registration form, which they have received, have read, have understood and which they agree with. They have also become aware of the equipment maintenance conditions presented by Noah Surf & Skate, which allow the practice of the available activities as well as the use of equipment and available services.

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(date and signature according to ID Card)